

MAY 16 2006

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/945,413 Confirmation No.: 2725  
 Applicant : Mark A. George and Cynthia L. Sturgeon  
 Entitled : Service Desk Data Transfer Interface  
 Filed : 31 Aug 2001  
 TC/A.U. : 2171  
 Examiner : Frantz Colby  
 Docket No. : 149-0119US  
 Customer No. : 29855

**MAIL STOP ISSUE FEE**  
 Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

**CERTIFICATE OF TRANSMISSION UNDER 37 C.F.R. 1.8**

I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office Facsimile No. 571-273-8300 on Date: 16 MAY 2006

*Sean McDermott*

**PETITION UNDER 37 CFR § 1.181 TO WITHDRAW HOLDING OF ABANDONMENT  
BASED ON EVIDENCE THAT A REPLY WAS TIMELY FILED**

This is a petition to withdraw the holding of abandonment based on evidence that a reply was timely filed. This petition is made in response to the Notice of Abandonment mailed 11 May 2006. The Notice of Abandonment states that the above referenced application is abandoned in view of "Applicant's failure to timely pay the required issue fee and publication fee, if applicable, within the statutory period of three months from the mailing date of the notice of allowance...The submitted fee of \$0 is insufficient. A balance of \$1400 is due."

Assignee requests that the holding of abandonment for this application be withdrawn based on the attached Facsimile Transmission submitted to the Office on 15 March 2006. The attached Facsimile Transmission includes (1) a Facsimile Transmission Cover Sheet; (2) Part B-Fee(s) Transmittal Form PTOL-85; (3) Copy of Part B-Fee(s) Transmittal Form PTOL-85; (4) Comments on Statement of Reasons for Allowance; and (5) an Auto-Reply Facsimile Transmission.

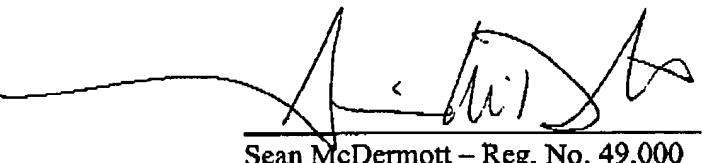
Appl. No. 09/945,413  
Dated 16 May 2006  
Petition to Withdraw Holding of Abandonment

As evidenced by the Fee Transmittal Form PTOL-85, the Director was authorized to charge the required Issue fee of \$1400 to deposit account 501922. As evidenced by the certificate of transmission on the Fee Transmittal Form PTOL-85 and as further evidence by the attached Auto-Reply Facsimile Transmission from the Office, authorization to charge the Issue Fee was timely made on 15 March 2006 before the due date of 03 April 2006. Based on this evidence, Assignee submits that the Issue Fee of \$1400 was timely authorized to be charged on 15 March 2006. Accordingly, Assignee respectfully requests that this petition be granted and that the holding of abandonment be withdrawn. In addition, as previously authorized on 15 March 2006, Assignee respectfully requests that the Director charge the required Issue fee of \$1400 to deposit account 501922, referencing order no. 149-0119US.

No fee is believed due for this petition. Should any fees be required for any reason, Assignee authorizes the Director to charge any necessary amount to deposit account 501922, referencing order no. 149-0119US.

Respectfully submitted,

May 16, 2006  
Date

  
Sean McDermott – Reg. No. 49,000

Customer No. 29855  
Wong, Cabello, Lutsch,  
Rutherford & Brucculeri, LLP  
20333 State Highway 249, Suite 600  
Houston, Texas 77070  
Direct: 832/446-2416  
Fax: 832/446-2424